

# Ordering Information

## To Place An Order:

For information on Zeigler Laboratory Animal Diets, contact our Customer Service Representative at:

**Zeigler Bros., Inc.**  
**P. O. Box 95**  
**Gardners, PA 17324 USA**  
**Toll Free (800) 841-6800**  
**Telephone (717) 677-6181**  
**Fax (717) 677-6826**  
**email: [sales@zeiglerfeed.com](mailto:sales@zeiglerfeed.com)**

## Delivery:

Orders are priced FOB. Shipping charges will be prepaid and added to invoice. Stock items will be shipped within 1 week of purchase order receipt unless product is back ordered. Call customer service for delivery times on non-stock items.

## Payment:

Prepaid, unless other terms are noted upon order.

## Going Green:

Zeigler Bros., Inc. has made a commitment to operate in a more environmentally friendly way. Join us in our efforts to save paper and **GO GREEN**. Please elect to receive your invoices electronically by filling out the form on our website at [www.zeiglerfeed.com/html/going\\_green.htm](http://www.zeiglerfeed.com/html/going_green.htm) or speak with your Sales Specialist or Customer Service Representative.

## Limited Warranty:

All non-conformities must be reported in writing to Zeigler within 14 days of receipt of product for credit or replacement. Liability is limited to the cost of feed. There are no expressed warranties on product performance. Zeigler is not responsible for product which becomes unusable due to improper storage or handling.

## Product Specifications:

Most diets are available in meal and pellet form. Request appropriate form when placing order.

## Analytical Service:

Conforms to GLP/GMP guidelines and is available on a cost sharing basis

## Certified Diets:

Most diets can be certified as outlined in the “Laboratory Diet Certification Program” section of catalog. Request appropriate certification when placing order.

## Irradiated Diets:

Most diets can be irradiated. Note request for irradiated product when placing order.